



Financial Policy

At Digby Eye Associates, it is our goal to provide you with the best eye care services available. Over the past year, insurance companies have decreased provider payments for services and some insurance companies have refused to pay for many types of diagnostic tests even though those tests are medically indicated and not considered experimental. In response to these current trends, we have instituted the following financial policy.

Copays are expected when you check in with the receptionist. If you do not have your copay with you, your appointment will be rescheduled. For your convenience, we accept cash, personal checks, Visa and Mastercard. There is a \$25.00 charge for returned checks.

Refractions are not covered by Medicare and most private insurance carriers. If you receive a refraction as part of your exam, you will be asked to pay the refraction fee of \$35.00 when you check out.

Your physician may recommend diagnostic testing. Diagnostic testing is a very important tool which aids your physician in the diagnosis and treatment of many ocular problems. Your insurance company may not cover the costs of diagnostic testing. If you have questions about the costs of diagnostic testing, please ask the technician before tests are performed. If your insurance plan does not cover diagnostic testing, the patient is responsible for the costs.

We participate in many insurance plans. It is your responsibility to check with your insurance company to be sure the physician that you are seeing participates with your plan. Not all of our physicians participate with every plan due to certain plan restrictions. Please bring with you your current insurance cards. **We regret that we cannot honor any insurance plans not submitted at the time of your appointment.**

Any balance not paid by your insurance company is the responsibility of the patient and you will be billed after we receive payment from your insurance company. Patient balances are expected to be paid in 30 days after billed. **Balances not paid after 120 days will be forwarded for collections.** We are happy to provide payment arrangements for those patients needing to setup a payment plan. If you need a payment plan, please ask our business office staff and they will help make arrangements for you.

I have read and understand the above financial policy and agree to pay all charges incurred with my examination and treatment.

Signature

Date